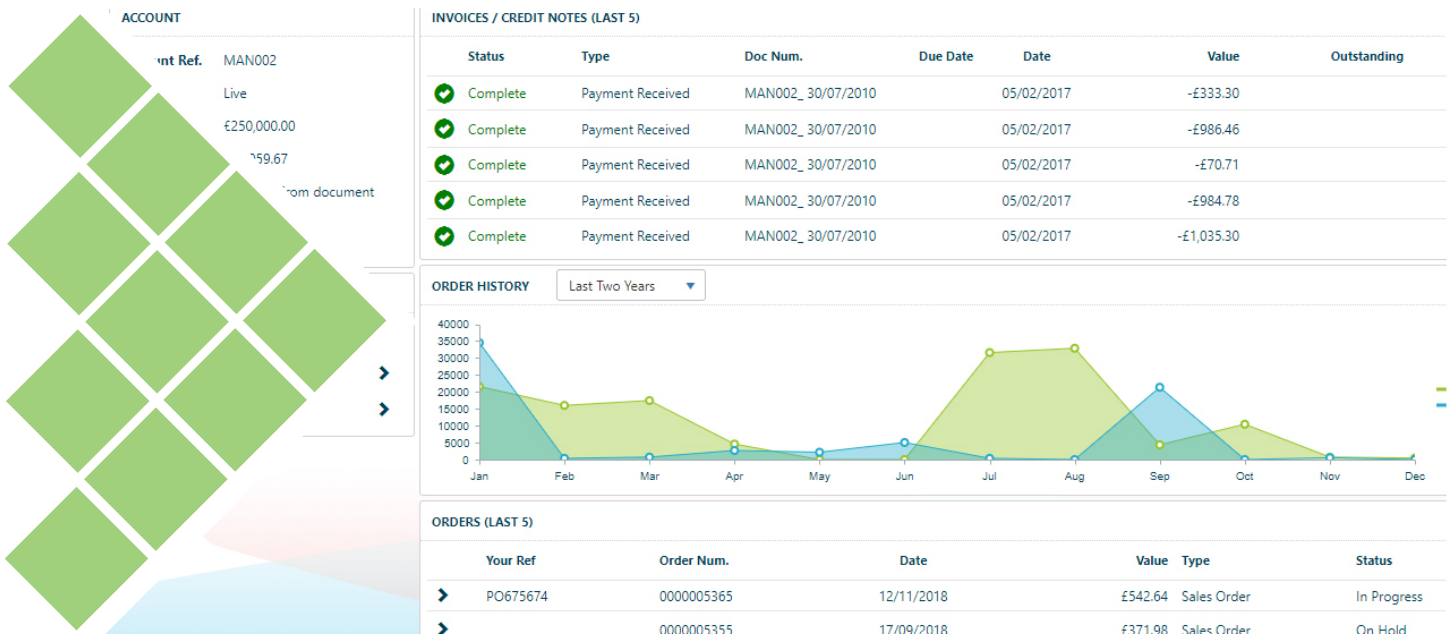




# Draycir Spindle Self Serve

24/7 access to Sage data for staff and customers



Sage



Cloud



Training



IT Services

- Staff can view sales account information in real time
- Customers can access their order and invoice history
- Add-on modules: Stock Viewer, Order Placement & Proof of Delivery
- All access enabled without Sage seat licences or software installation



# Draycir Spindle Self Serve

## 24/7 Online Portal for Sage 200

**UNALLOCATED DESPATCHES**

Promised Date	Customer Name	Order Taken By	Country	City	Postcode	Contact	Tel.
05/03/2017	Festival Homes Ltd	2	Great Britain	London	SW12 BEN		020 7345 887
05/03/2017	Kitchen Refit Specialists Ltd	2	Great Britain	Cardiff	CF3 5TZ		029 2378 093
05/03/2017	Max Retail Ltd	2	Great Britain	London	SW11 5QW		01267 6787 9
05/03/2017	Nantes Home Stores (Fr)	2	France		44309		02 40 44 59 3
05/03/2017	Ottawa Kitchens (Can)	2			K1P 5D2		06132369021
05/03/2017	Ottawa Kitchens (Can)	2			K1P 5D2		06132369021

### Financial information at your fingertips

Spindle Self Serve integrates with Sage 200 to deliver real-time financial and accounting information to your staff and customers. It's an easy-to-use, online customer portal that allows customers to 'self serve' their own account and for staff to view accounts and documents without the need to access Sage 200.

Spindle Self Serve is a 24/7 secure online portal to allow 'self service' access to customer accounts and documents. With the ability to view sales order and invoice history, including outstanding invoices, your customers will have the required information at hand to pay you on time. In turn, this will reduce the time spent on resolving customer admin queries.

Internal staff can also benefit from Spindle Self Serve to view customer accounts and documents without the need to access Sage 200.

### Benefits to your company

- Staff can view customer accounts without the need to access Sage 200, in or out of the office
- Customised portal with your branding and colour schemes
- Reduce time spent on customer admin queries
- Real-time financial and accounting information
- Staff can view current stock availability and place orders\*
- Promote your business with in-system pop-up messages\*

### Benefits for your customers

- 24/7 online access to view their own account
- Customer dashboard with account overview
- View sales orders and invoice history in real time
- Reprint or download PDF invoices, statements and other documents on demand\*\*
- Search for live stock availability\*
- Place orders online at any time\*
- Browser-based access across all devices

### Clean and simple dashboard

With one place for everything, your customers can see a complete overview of their account including an account summary, most recent orders, invoices and credit history.

### Your company, Your portal

By customising with your company branding, using your logo and colour schemes, you can assure your customers they are in the right place.

### View Order History

Provides a view of all past orders on the history tab with real-time transactional data pulled through from Sage. The live order status indicates if the order is despatched, in progress or on hold.

### View and Download Documents

Contains a complete document history of invoices, credit notes and statements. By linking with Spindle Document Management, you can download PDF copies of the documents\*\*.

\* Available as additional modules

\*\*Spindle Document Management licences required

**Ask about other modules available to help you optimise Spindle Self Serve and build a more powerful online portal to suit your business requirements.**

To find out how Paradise can help your business, or to arrange a demonstration, call us today on 01604 655900 or visit our website [www.paradisecomputing.co.uk](http://www.paradisecomputing.co.uk)



Sage



Cloud



Training



IT Services

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