



HM Government
G-Cloud
Supplier

Microsoft Partner
Silver Cloud Productivity
Silver Small and Midmarket Cloud Solutions

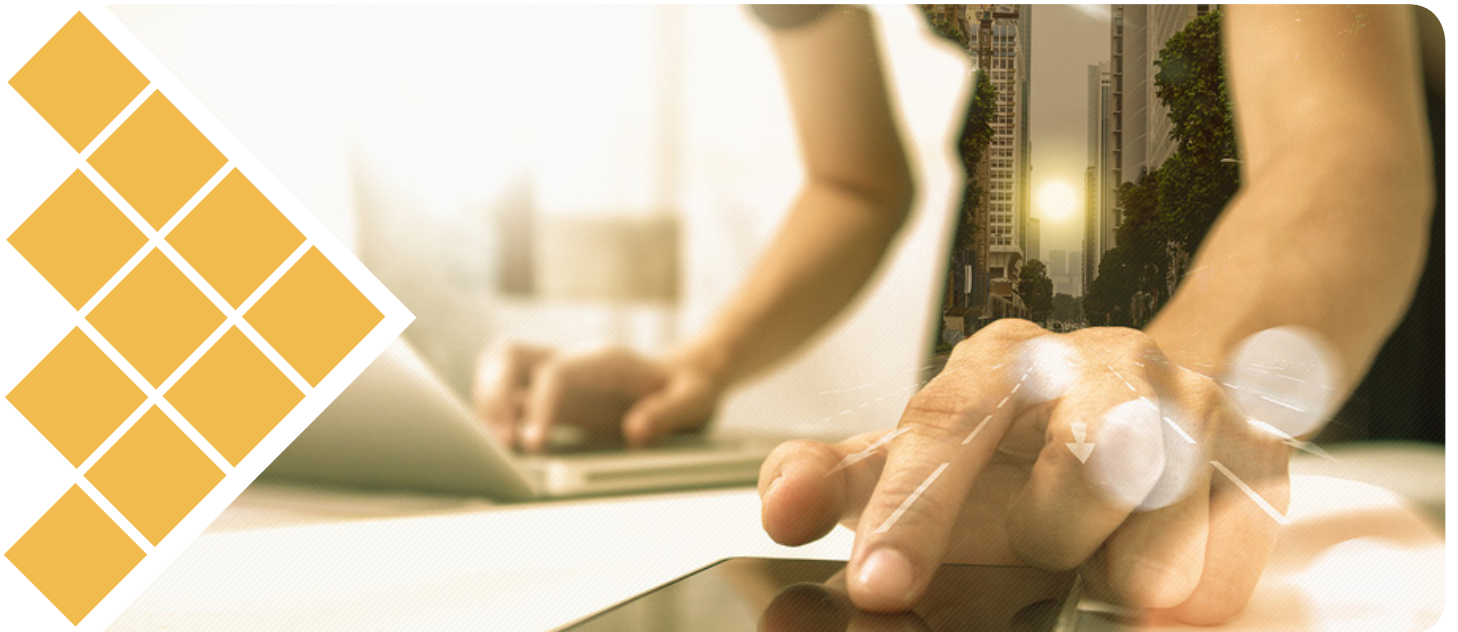


Strategic
Partner



Network Support

IT Solutions



Sage



Cloud



Training



IT Services

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 **Paradise**
I.T. FOR BUSINESS



Network Support

IT Solutions



Get the information you need, on the issues that matter to you

As an experienced support company, Paradise have been providing comprehensive solutions for local businesses that need additional IT support.

What areas of expertise does Paradise have?

As a Certified Microsoft Partner, all our engineers are Microsoft Certified. In addition, our ISO27001 certification assures you of our careful handling of any sensitive data that may be involved.

What services are available?

As well as engineers at your site, we offer remote, telephone and email support.

What are your response times?

We operate a job queue system that ensures rapid responses to any problems that may arise. We always aim for a same-day resolution – and we will prioritise any issues that have a significant impact on your business.

System monitoring

We can provide a remote monitoring service that allows us to view the health of your IT system during each business day – and often, we'll be able to tell you

if any problems have arisen before you are even aware of them.

Pro-active approach

We react to any problems as they arise and we'll also give you regular account reviews. These reviews can include a visit to your premises to discuss new technologies that are relevant to our service and to discuss any concerns or further requirements you may have.

Your systems covered

We specialise in Microsoft based cloud technologies and Sage software systems. However, we also have a very broad knowledge of various systems, including:

- Internet communications
- Mobile devices
- Remote working
- Security
- Integration between systems

Charging options

We offer charging options that fit your needs; we can provide a pay-as-you-go service without a formal contract, or a Service Level Agreement that is based on a fixed monthly contract for a fixed number of hours per month. We are flexible depending on your needs.

To find out how Paradise can help your business, call us today on **01604 655900** or visit our website **www.paradisecomputing.co.uk**



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