



HM Government  
**G-Cloud**  
Supplier

**Microsoft Partner**  
Silver Cloud Productivity  
Silver Small and Midmarket Cloud Solutions



Strategic  
Partner



# Sage Business Partner

## The advantages of Paradise as your Sage Partner



Sage



Cloud



Training



IT Services

- Over 30 years of **Sage** software knowledge
- Experienced **Support Team** backed by in-house **Software Developers**
- Fast, efficient **Help Desk** response to queries by telephone or email
- Excellent knowledge of **Cloud** and **LANs** - a Microsoft Partner since 2001
- Track record of developing world-class **integrations and solutions**

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 **Paradise**  
I.T. FOR BUSINESS



# Sage Business Partner

## Paradise as your Partner



### Specialist Experience

Our team at Paradise Computing has been installing and supporting Sage software solutions since 1987. With a combined experience of over five decades, the technical team has designed various diverse and innovative solutions for a wide range of industry sectors.

### Technical Support

Our dedicated Sage Support Team are on hand to ensure you get a prompt response to your queries. You can simply call them or email your query.

We invest in our Customers so the Sage Specialist assigned is likely to already be familiar with you and your system – allowing them to provide informed and technically correct support to resolve your issue.

We offer support either under a "fair hours" Service Level Agreement – where you agree to pay for a set number of hours per month support and we allow for peaks and troughs, as long as the average usage is "fair" - Or we will provide Pay-As-You-Go support on a simple hourly fee basis, with invoicing monthly in arrears. Both of these mechanisms come with an optional gatekeeping service if you want to restrict costs by controlling which staff ask for services.

### Cloud & LAN Support

Paradise provides first-class Sage cloud and LAN solutions. This means we can either support your existing infrastructure or help you move to an improved platform. Paradise is certified to both ISO27001 and the government G-Cloud programs.

### Development

Many Sage Partners struggle with development, either outsourcing it to third parties or making easy and simple tasks long-winded and expensive.

Paradise have an in-house development team with extensive experience of website integration, logistics links, bespoke a management reporting and a wide range of minor solutions through to entire bespoke modules.

We are confident of our developments being delivered on-time and on-budget, and have many that have then served for many years, even decades, before replacement.

### Start your trusted partner journey

Our focus is always on delivering an exceptional customer experience, as well as offering several added-value services to support you and your business along the way.

Whatever your challenges are, contact Paradise to explore the advantages of switching your Sage Business Partnership.

For a no obligation consultation or just an informal chat, call us today on 01604 655900 and start exploring the various solutions open to you.

To find out how Paradise can help your business, or to arrange a demonstration, call us today on 01604 655900 or visit our website [www.paradisecomputing.co.uk](http://www.paradisecomputing.co.uk)



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